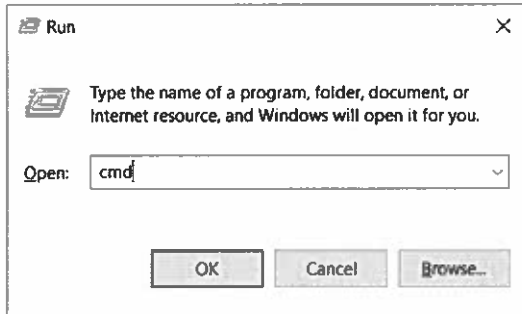
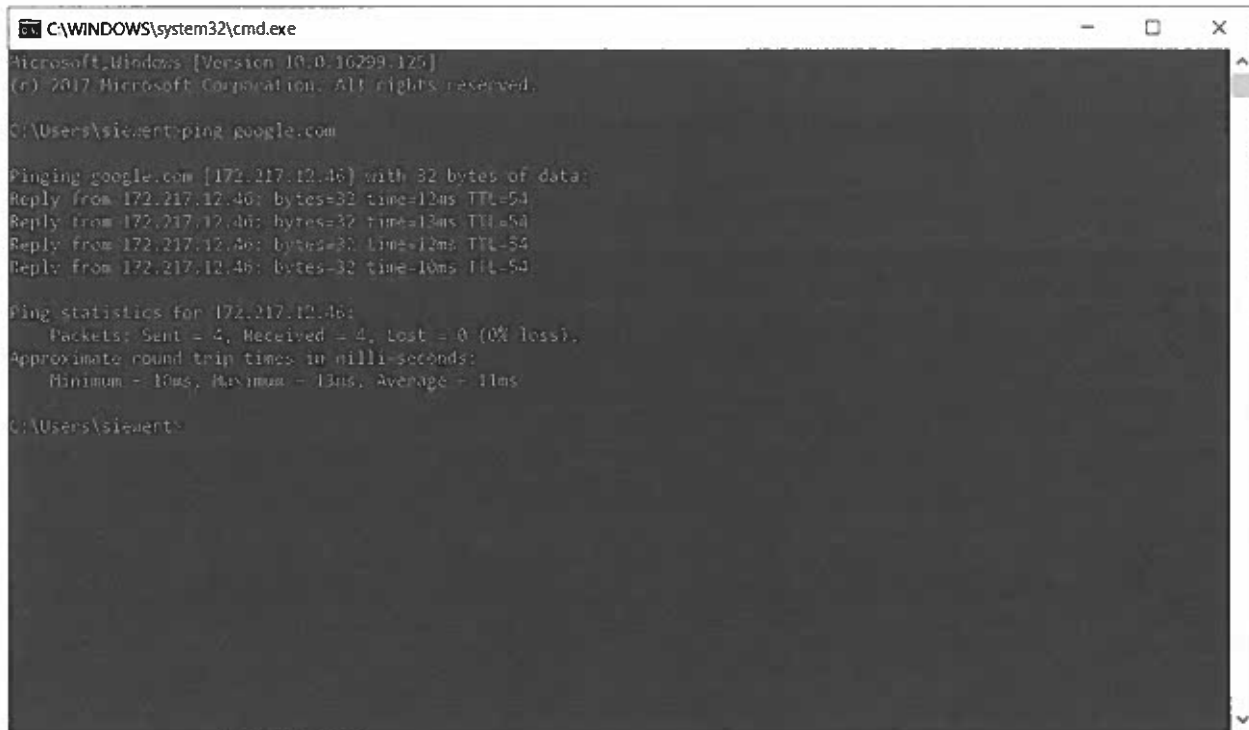


Accessing the command prompt console and running "ping" and "ipconfig".



Hit Win+r to bring up the "Run" dialog. Type "cmd" and hit Enter.

In the command console that opens, type in "ping" followed by a known domain name.



If ping is unsuccessful, do the same with "ipconfig" (no domain name needed). Make a note of the resulting information. This can be useful to share with IT personnel.



```
C:\WINDOWS\system32\cmd.exe
C:\Users\Sleaver>ipconfig

Windows IP Configuration

Ethernet adapter Ethernet:

   Media State . . . . . : Media disconnected
   Connection-specific DNS Suffix . . :

Wireless LAN adapter Local Area Connection* 1:

   Media State . . . . . : Media disconnected
   Connection-specific DNS Suffix . . :

Wireless LAN adapter Wi-Fi:

   Connection-specific DNS Suffix . . : nsuok.edu
   Link-local IPv6 Address . . . . . : fe80::484a:b081:b157:9aab%5
   IPv4 Address. . . . . : 10.2.152.68
   Subnet Mask . . . . . : 255.255.255.0
   Default Gateway . . . . . : 10.2.152.1

Ethernet adapter Bluetooth Network Connection:

   Media State . . . . . : Media disconnected
   Connection-specific DNS Suffix . . :

C:\Users\Sleaver>
```

When finished with the console, type "exit" to end.